



ROLE PROFILE

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| Post Title: | ANPR Technical Support | |
| Grade: | LC5 | JE:1912 |
| Location: | Samlesbury Police Post | |
| Responsible to: | ANPR Sergeant/Manager | |

Job Purpose:

To maintain mobile ANPR and MDT equipment fitted into police vehicles and provide support to the maintenance and support of temporary and fixed ANPR equipment.

Key Responsibilities:

This is not a comprehensive list of all the tasks which may be required of the post holder. It is illustrative of the general nature and level of responsibility of the work to be undertaken.

- To offer 'first point of contact' technical assistance in the maintenance of ANPR equipment.
- Assist the ANPR Technical Officer maintain mobile ANPR and MDT equipment deployed into Police vehicles.
- Undertake in-field support to ANPR equipped vehicles, temporary and fixed ANPR infrastructure.
- Liaise with ANPR contractors, vehicle fabricators and the Vehicle Maintain Unit where faults require additional support.
- Liaise with external agencies e.g. local authorities to assist in identifying power issues.
- Support the ANPR system administrator with monitoring system health and apply technical fixes as required.
- Assist the ANPR system administrator with required ANPR audit compliance standards.
- Assess ANPR equipment against nationally agreed audit and compliance

standards.

- Work co-operatively with team members and colleagues, contributing positively and constructively to the achievement of team and organisational objectives.
- To carry out any other duties which are consistent with the nature, responsibilities and grading of the post
- To promote and comply with Lancashire Constabulary's obligations under the Equality Act 2010 and Health & Safety, both in the delivery of service and the treatments of others.
- To be responsible for improving your performance by participating in the Continuous Professional Development (CPD) process with your line manager.
- To carry out any other duties which are consistent with the nature, responsibilities and grading of the post

Behaviours :

The Competency and Values Framework (CVF) has six competencies that are clustered into three groups. These competencies will be incorporated into the interview stage of the selection process.

For more details on these competencies please follow the link provided.

<https://profdev.college.police.uk/competency-values/>

This role is required to operate at or be working towards the levels indicated below:

Resolute, compassionate and committed

| Behaviour | Level | To be Identified by |
|--------------------------|--------------|----------------------------|
| We are emotionally aware | 1 | Interview |
| We take ownership | 1 | Interview |

Inclusive, enabling and visionary leadership

| | | |
|---------------------------------|---|-----------|
| We are collaborative | 1 | Interview |
| We deliver, support and inspire | 1 | Interview |

Intelligent, creative and informed policing

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|-----------------------------------|---|-----------|
| We analyse critically | 1 | Interview |
| We are innovative and open minded | 1 | Interview |

Please note the link will provide information about all competency levels however you should refer to the level indicated above.

The levels are progressive so for example if level 2 is applicable all the areas in Level 1 & 2 in that competency area would apply to the role.

| Values : | |
|---|---------------------|
| All roles are expected to know understand and act within the ethics and values of the Police Service. These will be assessed within the application/assessment or interview stage of the recruitment/selection process. | |
| Integrity | Impartiality |
| Public Service | Transparency |

| Knowledge / Experience | | |
|---|--|------------------------------|
| Experience of using Microsoft Software Applications, including MS Office – Word, Excel and PowerPoint | Knowledge and experience of Microsoft Windows operating systems | Application Form/ Interview |
| Experience of working with computer equipment and resolving technical problems | Experience of computer data networks and data protection standards | Application Form/ Interview |
| Experience of working on own initiative, investigating problems, developing solutions, and taking appropriate timely action to resolve them | Experience of configuring ANPR and CCTV systems | Application Form / Interview |
| Experience of undertaking tasks where a high attention to detail is required. | Experience of working with low voltage electrical systems | Application Form / Interview |
| Experience of working in partnership with other internal and external departments / agencies to resolve problems | | Application Form / Interview |
| Experience of working to deadlines and tight timescales, within a busy environment | | Application Form |
| Experience of working effectively as part of a team | | Application Form |
| Demonstrate self-motivation and willingness to develop self within the role | | Interview |
| Knowledge of Health & Safety, Equal Opportunities, Diversity and Data Protection legislation/issues | Current Health and Safety qualification | Interview |
| Other | | |
| An acceptable level of | | Attendance to be |

| | | |
|---|--|--|
| sickness absence in accordance with the Constabulary's Attendance Policy. | | checked post interview by Recruitment for internal staff, via references for external applicants |
| The ability to travel on Constabulary business as required and have a full car driving licence | | Interview |
| Demonstrates a flexible approach to working practices, hours and work location | | Interview |
| Willing to undertake and pass the force's required vetting levels for the ANPR Team (currently SC and Management Vetting) | | Interview |

Please note that the use of the terms "Assessment & Interview" is based upon candidates being successfully short-listed. In addition, the Division reserves the right to select the most suitable candidate based upon any combination of assessments that is deems appropriate.

Date last updated: September 2022